

# Wasco County Ambulance Service Area Plan

March 2012



Prepared for:



Wasco County Sheriff's Office  
Emergency Management Division

Prepared by:



ecology and environment, inc.  
Global Environmental Specialists

**Wasco County, Oregon**

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**AMBULANCE SERVICE AREA PLAN**



**March 7, 2012**

**Prepared for:**

**Wasco County  
511 Washington Street, Suite 102  
The Dalles, OR 97058**

**Prepared by:**

**40**  
**ecology and environment, inc.**  
*Celebrating 40 Years of Green Solutions*

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# Table of Contents

<b>Table of Contents .....</b>	<b>iii</b>
<b>1 Certification .....</b>	<b>1-1</b>
1.1 Certification by Board of County Commissioners .....	1-1
1.2 Approval by Oregon Health Authority.....	1-3
<b>2 Introduction .....</b>	<b>2-1</b>
2.1 Overview of County .....	2-1
<b>3 Acronyms and Definitions .....</b>	<b>3-1</b>
3.1 List of Acronyms .....	3-1
3.2 Definitions .....	3-2
<b>4 ASA Descriptions and Boundaries .....</b>	<b>4-1</b>
4.1 Ambulance Service Areas .....	4-1
4.1.1 Ambulance Service Area 1 (Mosier) .....	4-1
4.1.2 Ambulance Service Area 2 (The Dalles) .....	4-2
4.1.3 Ambulance Service Area 3 (Dufur).....	4-3
4.1.4 Ambulance Service Area 4 (Maupin) .....	4-4
4.1.5 Ambulance Service Area 5 (South County) .....	4-6
4.1.6 Ambulance Service Area 6 (Southeast County) .....	4-7
4.1.7 Ambulance Service Area 7 (Extreme West County) .....	4-8
4.1.8 Ambulance Service Area 8 (Wamic) .....	4-8
4.2 Supporting Response Agencies.....	4-9
4.2.1 Ambulance Providers .....	4-9
4.2.2 911/Dispatch.....	4-9
4.2.3 Fire Districts/Departments .....	4-9
4.2.4 Law Enforcement.....	4-10
4.2.5 Emergency Management .....	4-10
4.2.6 Incorporated/Unincorporated Communities .....	4-10
4.3 Alternatives Considered to Reduce Response Times .....	4-11
<b>5 System Elements .....</b>	<b>5-1</b>
5.1 911 Dispatched Calls.....	5-1
5.2 Non-Emergency and Inter-Facility Transfers .....	5-1
5.3 Notification and Response Times.....	5-1
5.3.1 Notification Times .....	5-1

5.3.2	Response Times.....	5-1
5.4	Level of Care .....	5-2
5.5	Personnel.....	5-3
5.6	Medical Supervision .....	5-3
5.7	Patient Care Equipment .....	5-3
5.8	Vehicles .....	5-3
5.9	Training.....	5-4
5.10	Quality Review and Assurance .....	5-4
5.10.1	Review Committee .....	5-4
5.10.2	Quality Assurance Committee.....	5-4
5.10.3	Problem Resolution and Sanctions for Non-Compliant Personnel .....	5-5
<b>6</b>	<b>Coordination.....</b>	<b>6-1</b>
6.1	Authority.....	6-1
6.2	Complaint Review Process .....	6-1
6.3	Mutual Aid Agreements .....	6-1
6.4	Disaster Response .....	6-2
6.4.1	County Resources Other Than Ambulances.....	6-2
6.4.2	Out of County Resources .....	6-2
6.4.3	Mass Casualty Incident Plan .....	6-2
6.4.4	Response to Terrorism.....	6-2
6.5	Personnel and Equipment Resources.....	6-2
6.5.1	Non-Transporting EMS Provider .....	6-2
6.5.2	Hazardous Materials.....	6-3
6.5.3	Search and Rescue .....	6-3
6.6	Emergency Communication and System Access .....	6-3
6.6.1	Telephone.....	6-3
6.6.2	Dispatch Procedures .....	6-3
6.6.3	Radio System .....	6-3
6.6.4	Emergency Medical Services Dispatcher Training .....	6-4
<b>7</b>	<b>Provider Selection.....</b>	<b>7-1</b>
7.1	Initial Assignment .....	7-1
7.2	Reassignment.....	7-1
7.3	Application for an ASA.....	7-2
7.4	Notification of Vacating an ASA .....	7-2
7.5	Maintenance of Level of Services .....	7-3
<b>8</b>	<b>County Ordinances and Rules .....</b>	<b>8-1</b>
<b>9</b>	<b>Appendices .....</b>	<b>9-1</b>
<b>A</b>	<b>County Ordinance .....</b>	<b>A-1</b>

<b>B</b>	<b>Forms .....</b>	<b>B-1</b>
<b>C</b>	<b>Provider Information.....</b>	<b>C-1</b>
<b>D</b>	<b>Mutual Aid Agreements.....</b>	<b>D-1</b>
<b>E</b>	<b>Maps .....</b>	<b>E-1</b>
<b>F</b>	<b>Response Times.....</b>	<b>F-1</b>

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# 1

## Certification

### 1.1 Certification by Board of County Commissioners

The Wasco County Board of County Commissioners hereby certifies that:

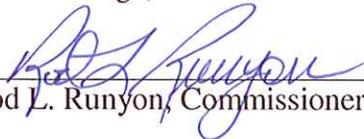
- The County has included in this ASA Plan each of the subjects or items set forth by state rule. Substantive consideration was given to each of these subjects or items in the process of addressing them.
- In the Board's judgment, the ambulance service areas established in this plan provide for the most efficient and effective provision of emergency ambulance services.
- To the extent they are applicable, Wasco County has complied with ORS 682.062 and 682.063 and with existing local ordinances and rules.



\_\_\_\_\_  
Scott C. Hege, Commissioner



\_\_\_\_\_  
Sherry Holliday, Commissioner



\_\_\_\_\_  
Rod L. Runyon, Commissioner

3/7/12

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DATE

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**1.2 Approval by Oregon Health Authority**

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# 2

## Introduction

### 2.1 Overview of County

Wasco County is located in the North Central part of Oregon. The population as of 2009 was 24,230 and the area is 2,396 square miles. The Dalles is the Wasco County Seat and has a population of 13,385, with the remaining population scattered throughout the county in rural areas or the remaining six small, rural communities.

Wasco County spans approximately 2,400 square miles on the south shore of the Columbia River in the north central part of Oregon. The Mid-Columbia region begins just east of the Cascade mountain range and extends into the high plateaus of Oregon and Washington's Columbia Basin. In general, this region's geographical position results in a climate characterized by relatively mild temperatures, seasonal precipitation, mild winters, and dry summers. The Cascades serve as an effective moisture barrier for the majority of the Columbia River Gorge, causing storms to concentrate much of their moisture west of the peaks and leaving areas to the east in a "rain shadow."

Wasco County is bordered on its north side by the Columbia River; to its south, it borders a portion of the high desert area of central Oregon. To the west rise the Cascade Mountains, and to the northwest, the Columbia River Gorge. The Columbia River is the only fresh-water corridor for ocean-going commerce on the entire West Coast of North America, and the only water-grade route through the Cascade Range between Canada and California. To the east, Wasco County borders Sherman County.

Along the Columbia River are low-lying bottomlands, from which a series of alluvial plains and terraces extend southward. Land elevations rise from less than 100 feet on the Columbia River and floodplains to over 4,000 feet above mean sea level. The western half of Wasco County lies at the eastern end of the Columbia River Gorge; once away from the Gorge, the County is comprised of a series of rolling hills and valleys that extend south into central Oregon. The major driving route is Interstate 84, which leads west to the metropolitan areas of Portland, Oregon. Interstate 84 and State Highways 97 and 197 provide access to the county's major population centers and recreational opportunities.

According to the 2009 census estimates, approximately 10.5% of Wasco County's population over the age of five speaks a language other than English at home. An inability to speak or read English may present a challenge to emergency managers since instructions for self-protective action and general disaster information are

usually provided only in English. In certain areas of Wasco County, it may be advisable for emergency managers and emergency response agencies to arrange for translation of the instructions and for providing information in different languages.

# 3

## Acronyms and Definitions

### 3.1 List of Acronyms

ALS	Advanced Life Support Units (Ambulances)
ASA	Ambulance Service Area
BLS	Basic Life Support Units (Ambulances)
DAC	Disaster Application Center
DEQ	Department of Environmental Quality
EMD	Emergency Management Division
EMS	Emergency Medical Services
EMT-B	Emergency Medical Technician – Basic
EMT-I	Emergency Medical Technician – Intermediate
EMT-P	Emergency Medical Technician – Paramedic
EPA	Environmental Protection Agency
EOC	Emergency Operating or Operations Center
FEMA	Federal Emergency Management Agency
FERT	Federal Emergency Response Team
F	Fahrenheit
IC	Incident Commander
ICS	Incident Command System
MCI	Mass Casualty Incident
OARS	Oregon Accident Response System
OERS	Oregon Emergency Response System
ODOE	Oregon Department of Energy

## 3. Definitions

ODOT	Oregon Department of Transportation
OHA	Oregon Health Authority
OSC	On-Scene Coordinator
OSP	Oregon State Police
PIO	Public Information Officer
PSAP	Public Service Answering Point (9-1-1)
QA	Quality Assurance
RERT	Radiation Emergency Response Team (State)
RTT	Response Time
RRT	Radiation Response Team (Local)
RRTA	Regional Radiological Technical Assistant
SFM	State Fire Marshal
SMIC	Senior Medic In Charge
SOP	Standard Operating Procedures
USCG	U.S. Coast Guard

**3.2 Definitions**

**ADVANCED EMERGENCY MEDICAL TECHNICIAN (AEMT)** – Means a person who is certified by the Division as an Advanced Emergency Medical Technician.

**ADVANCED LIFE SUPPORT UNITS** – This means those units staffed by an Oregon-certified Emergency Medical Technician – Paramedic.

**ALERT** – A notification given to inform people of impending danger.

**AMBULANCE** – Means any privately or publicly owned motor vehicle, aircraft or watercraft that is regularly provided or offered to be provided for the emergency transportation of persons suffering from illness, injury, or disability.

**AMBULANCE SERVICE** – Means any person, governmental unit, corporation, partnership, sole proprietorship, or other entity that operates ambulances and holds itself out as providing pre-hospital care or medical transportation to sick, injured or disabled persons.

**AMBULANCE SERVICE AREA** – Means the geographic area which is served by one ambulance provider, and may include all or a portion of a county, or all or portions of two or more contiguous counties.

### 3. Definitions

**AMBULANCE SERVICE AREA PLAN** – Means a written document, which outlines a process for establishing a county emergency medical services system. A plan addresses the need for and coordination of ambulance services by establishing ambulance service areas for the entire county and by meeting the requirements of OAR Division 260. Approval of the plan will not depend upon whether it maintains an existing system of providers or changes the system. For example, plan may substitute franchising for an open market.

**AMERICAN NATIONAL RED CROSS** – The national organization of the Red Cross organized to undertake activities of the relief of persons suffering from disaster and charged by federal law to this action.

**ANNEXES** – Those general statements of responsibility which are established from time for time and which become a part of this plan when formulated by those appropriate planning committees and enacted by all Participating Jurisdictions.

**BASIC LIFE SUPPORT (BLS) UNITS** – Means those units staffed by an Oregon-certified Emergency Medical Technician - Basic or an Emergency Medical Technician - Intermediate.

**BASIC PLAN** – A statement by a governing body of their Planning Mission and planned response to an emergency.

**COMMON PROGRAM CONTROL BROADCAST STATION** – The primary broadcast station in each operational area is assigned the responsibility for coordinating the broadcasting of common emergency public information in that area.

**COMMUNICATION SYSTEM** (as applies to Ambulance Service) – Means two-way radio communications between ambulances, dispatchers, hospitals, and other agencies as needed. A two-channel multi-frequency capacity is minimally required.

**CORROSIVENESS** – Chemical action by which minerals and materials are converted into unwanted properties.

**DAMAGE ASSESSMENT** – The appraisal or determination of the actual effects resulting from an emergency or disaster. This estimate of the damages to a geographic area is made after a disaster has occurred, and serves as the basis for the Governor's request for a Presidential Disaster Declaration.

**DISASTER** – Any tornado, storm, flood, high water, wind-driven water, earthquake, volcanic eruption, landslide, mudslide, snowstorm, drought, fire, explosion, or other natural or man-made catastrophe which causes damage of sufficient severity and magnitude to warrant Federal assistance under applicable federal law to supplement the efforts and available resources of states, local governments, and disaster relief organizations in alleviating the damage, loss, hardship or suffering caused thereby.

## 3. Definitions

**DISASTER APPLICATION CENTER (DAC)** – An office established in the disaster area where individual disaster victims may receive information concerning available assistance, and apply for programs for which they are eligible. The DAC will house representatives of the federal, state, and local agencies that deal directly with the needs of the individual victims.

**DIVISION** (As applies to an Ambulance Service Area Plan) – Means the Oregon Health Authority, Public Health Division.

**EFFECTIVE PROVISION OF AMBULANCE SERVICE** – Means ambulance services provided in compliance with the Wasco County Ambulance Service Plan provisions for boundaries, coordination, and system elements.

**EFFICIENT PROVISION OF AMBULANCE SERVICES** – Means effective ambulance services provided in compliance with the Wasco County Ambulance Service Area Plan provisions for provider selection.

**EMERGENCY** – Any tornado, storm, flood, high water, wind-driven water, tsunami, earthquake, volcanic eruption, landslide, snowstorm, drought, fire, explosion or other natural or man-made catastrophe which requires emergency assistance to save lives and protect public health and safety or to avert or lessen the threat of a disaster.

**EMERGENCY** (As used in an Ambulance Service Area Plan) – Means any non-hospital occurrence or situation involving illness, injury or disability requiring immediate medical or psychiatric services, wherein delay in the provision of such services is likely to aggravate the condition and endanger personal health or safety.

**EMERGENCY BROADCAST SYSTEM** – The broadcasting stations and interconnecting facilities which have been authorized by the Federal Communications Commission to operate in a controlled manner during emergencies.

**EMERGENCY MANAGEMENT** – Programs and capabilities designed to mitigate, prepare for, respond to, and recover from the effects of all hazards.

**EMERGENCY MANAGER or DIRECTOR** – The individual who has the primary day-to-day responsibilities for emergency management programs and activities, and coordinates a jurisdiction's mitigation, preparedness, response, and recovery activities.

**EMERGENCY MEDICAL SERVICES (EMS)** – Means those pre-hospital functions and services whose purpose is to prepare for and respond to medical emergencies, including rescue and ambulance services, patient care, communications, and evaluation.

**EMERGENCY MEDICAL TECHNICIAN (EMT)** – Means a person who has received formal training in pre-hospital and emergency care and is state-certified

**3. Definitions**

to attend to any ill, injured or disabled person. Police officers, fire fighters, funeral home employees and other personnel serving in a dual capacity, one of which meets the definition of “emergency medical technician” are “emergency medical technicians” within the meaning of ORS chapter 682.

**EMERGENCY MEDICAL TECHNICIAN – BASIC (EMT-B)** – Means a person who is certified by the Division as an EMT-Basic.

**EMERGENCY MEDICAL TECHNICIAN – INTERMEDIATE (EMT-I)** – Means a person who is certified by the Division as an EMT-Intermediate.

**EMERGENCY MEDICAL TECHNICIAN – PARAMEDIC (EMT-P)** – Means a person who is certified by the Division as an EMT-Paramedic.

**EMERGENCY OPERATIONS CENTER** – The site from where local, state, and federal agencies coordinate off-scene support to on-scene responders as outlined in the Emergency Response Plan.

**EMERGENCY SERVICES** – Those activities provided by state and local government to prepare for and carry out any activity to prevent, minimize, respond to or recover from an emergency.

**EXPLOSIVENESS** – The characteristic of a chemical compound, mixture or device involving the instantaneous release of gas or heat, by deflagration or detonation.

**FEDERAL EMERGENCY MANAGEMENT AGENCY (FEMA)** – The agency established to oversee federal assistance to local government in the event of major disasters. It also administers the Emergency Management Assistance Program, which provides emergency management funds to local governments through the states.

**FLAMMABILITY** – The ability to support combustion.

**HAZARD** – Any situation or condition that has the potential of causing damage to people or property.

**HAZARDOUS MATERIALS** – Any element, compound, mixture, solution or substance which, when spilled or released into the air or into or on any land or waters of the state, may present a substantial danger to the public health, safety, and welfare of the environment. They may exhibit one or more of the following characteristics: toxicity, flammability, corrosiveness, radioactivity or a tendency to rapidly decompose when exposed to oxygen or elevated temperatures.

**OXIDATION** – A process by which a change occurs when exposed to Oxygen.

**RADIOACTIVITY** – A characteristic of some elements which involves the spontaneous release of alpha, beta, or gamma radiation, and results in the disintegration of the material.

## 3. Definitions

**HEALTH OFFICER** – Means the the official acting as head of the North Central Public Health District.

**INCIDENT** – Any situation involving response of emergency responders or public safety personnel.

**INCIDENT COMMAND POST** – Means the location where field commands are given. The Incident Commander and the On-Scene-Coordinators direct the on-scene response from this location.

**INCIDENT COMMAND SYSTEM** – A system which provides effective incident management through the identification of specific roles and responsibilities, and a chain of command. This system utilizes functional groupings of tasks, management by objectives, and unified command.

**INCIDENT COMMANDER** – Means the one individual in charge at any given time of an incident. The Incident Commander will be responsible for establishing a unified command with all on-scene coordinators.

**NATIONAL INCIDENT MANAGEMENT SYSTEM (NIMS)** – A system mandated by Homeland Security Presidential Directive 5 that provides a consistent nationwide approach for state, local and tribal governments, the private sector and nongovernmental organizations to work effectively and efficiently together to prepare for, respond to, and recover from domestic incidents, regardless of cause, size, or complexity.

**LEAD AGENCY** – The local agency designated as responsible for establishing and operating the Incident Command System for any given situation.

**LEAD STATE AGENCY** – The agency which will coordinate state support to local government.

**LEGAL DESIGNATE** – The individual that has been selected by the City Council of the Participating Jurisdiction to succeed in authority if the Primary Person is not available or incapacitated. This Person must have the authority to commit the resources of and speak for that Jurisdiction. This line of authority will be established by Resolution or order of that Jurisdiction and will be so registered in the Wasco County Emergency Response Plan line of succession.

**LICENSE** – Means those documents issued by the Division to the owner of an ambulance service and ambulance, when the service and ambulance are found to be in compliance with ORS 682.015 to 682.991 and OAR 333-250-0000 through 333-250-0100 and 33-255-000 through 333-255-0090.

**MAJOR DISASTER** – An incident that requires the coordinated response of many departments or more than one level of government to save lives and protect the property of a large portion of the jurisdiction's population.

**NOTIFICATION TIME** – Means the length of time between the initial receipt of the request for emergency medical service by either a provider or an

## 3. Definitions

emergency dispatch center (9-1-1), and the notification of all responding emergency medical service personnel.

**ON-SCENE COORDINATOR.** This means the individual on-scene responsible for coordinating the resources at each respective level of government. The On-Scene Coordinators may include:

Local On-Scene Coordinator.

State On-Scene Coordinator

Federal On-Scene Coordinator

**OWNER** – Means the person having all the incidents of ownership in a vehicle or, where the incidents of ownership are different persons, the person, other than a security interest holder or lessor, entitled to the possession of a vehicle or a property under a security agreement of a lease for a term of ten (10) or more successive days.

**PARTICIPATING JURISDICTION** – An Incorporated Jurisdiction whose City Council has agreed, by a Letter of Agreement issued by a Resolution, to become an integral part of the Wasco County Emergency Response Plan. These Jurisdictions will furnish people with appropriate expertise to be a member of the designated Annex Planning Committees.

**PATIENT** – Means an ill, injured, or disabled person who may be transported in an ambulance.

**PLANNING MISSION** – A particular or designated assignment to pre-plan for certain types of hazard response.

**PROVIDER** – Means any public, private or volunteer entity providing EMS.

**PROVIDER SELECTION PROCESS** – Means the process established by Wasco County for selecting an ambulance service provider or providers.

**RADIOLOGICAL MONITOR** – A person who has been trained to detect, record, and report radiation exposures. The monitor may provide limited field guidance on the radiation hazard associated with an emergency response operation.

**RADIOLOGICAL OFFICER** – A person who has been trained to assume the responsibility for policy recommendations for the radiological protection of a geographic area, facility, or a relatively large group of organized personnel.

**REGIONAL RADIOLOGICAL TECHNICAL ASSISTANT** – An individual who has had special qualifying training with the State Department of Health, State Department of Transportation, and the State Department of Energy to work under the direction of the Local Incident Commander, and in communication with the State Technical Assistant, to verify or help establish the following:

## 3. Definitions

- Radiation measurement
- Contamination control
- Control of radiation exposure for emergency workers
- On-Scene liaison.
- Initial decontamination (if necessary)
- Support to hospital emergency room (if possible and necessary).

**RESPONSE TIME** – Means the length of time between the notification of each provider and the arrival of each provider's emergency medical service unit(s) at the incident scene.

**SEARCH AND RESCUE LIGHT** – Search for missing persons, both on the land and in the water. The Light phase does not include search or rescue in collapsed structures or equipment and is limited by adequate equipment such as not found in Law Enforcement Agencies.

**SEARCH AND RESCUE HEAVY** – Search and rescue involving special equipment such as Jaws of Life on collapsed or jam-damaged equipment, air bags or jacks, etc. on collapsed structures where special equipment of this type is found only in Fire Service Agencies.

**SUPERVISING PHYSICIAN** – Means a medical or osteopathic physician licensed under ORS chapter 677, actively registered and in good standing with the board, who provides direction of emergency medical technicians.

**SYSTEM RESPONSE TIME** – Means the elapsed time from when the Public Service Answering Point (PSAP)(9-1-1) receives the call until the arrival of the appropriate provider unit(s) on the scene.

**TOXICITY**– The capability of a substance to produce serious illness or death.

**UNIFIED COMMAND** – The method by which local, state, and federal agencies will work with the Incident Commander to:

- Determine their roles and responsibilities for a given incident.
- Determine their overall objectives for management of an incident.
- Select a strategy to achieve agreed upon objectives.
- Deploy resources to achieve agreed upon objectives.

**VOLUNTEER ORGANIZATION** – Any chartered or otherwise duly recognized tax-exempt local, state or national organization which has provided or may provide services to the state, local governments, or individuals in a disaster or emergency.

**3. Definitions**

**WARNING** – An alert given to people of the imminent impact of a specific hazard and immediate actions that should be taken.

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# 4

## ASA Descriptions and Boundaries

### 4.1 Ambulance Service Areas

The entire Wasco County shall be included in an ambulance service plan known as the Wasco County Ambulance Service Area Plan.

Ambulance Service Area Maps are provided in Appendix B.

Narrative descriptions of the eight ASA boundaries are as follows:

#### 4.1.1 Ambulance Service Area 1 (Mosier)

##### **Description:**

Mosier is an incorporated community with a population 485 (approximately 2,000 within a 30-mile radius of the community's center). Mosier does not have its own ambulance at present, but is staffed with volunteer First Responders. It is closer to the Hood River Ambulance service, which is serving the ASA at present. The Hood River Ambulance is a 9 mile distance, rather than The Dalles Ambulance, with a 14mile response. The Dalles is at present mutual aid.

The Hood River Ambulance, at 9 miles from Mosier I-84 Freeway Interchange, has a response time of 8 minutes 90 percent of the time. Inclement weather, such as ice, or Freeway closure due to traffic accidents could alter this response time as the Freeway is the only road between. Most roads in the ASA 1 are either paved or graveled and are generally well maintained throughout the ASA 1 Area. This would place the Area generally within the Trauma System Minimum Standards time of 45 minutes to the southern tip 90 percent of the time.

However, the extreme southeast tip of the ASA 1 must be considered as frontier depending on the exact location with response times to 4 ½ hours 90 percent of the time. There are some areas where only all-terrain vehicles or helicopters would be able to access the incident area.

Run-time schedules to major intersections shall be submitted annually. The Quality Assurance and Review Committees shall then review these run-times on an annual schedule. The required times may then be altered as access roads or circumstances change.

##### **Boundaries:**

- **West Boundary:** Where the I-84 Interstate Freeway on the south shore of the Columbia River intersects the west line of Section 34, T-3N, R-12E,

#### 4. ASA Descriptions and Boundaries

thence going south to the S.W. corner of section 10, T-2N, R-12E; thence west to the S.W. corner of Section 9, T-2N, R-12E. Thence south to the S.E. corner of Section 20, T-2N, R-12E. Thence west to the S.W. corner of Section 22, T-2N, R-11E. Said point being on the County line.

- **North Boundary:** I-84 Interstate Freeway from the Hood River County Line to the Mosier exit interchange, then south to Old Highway 30 and east along Old Highway 30 to the west line of section 34, T-3N, R-12E. The community of Rowena Dell shall also be included in this area.
- **East and South Boundaries:** Beginning at the intersection of Old Highway 30 and the west line of Section 34, T-3N, R-12E; thence south to the S.W. corner of Section 10, T-2N, R-12E; then west to the S.W. corner of Section 9, T-2N, R-12E; Thence west to the S.W. corner of Section 9, T-2N, R-12E. Thence south to the S.E. Corner of Section 32, T-2N, R-12E; thence west to the S.E. Corner of government lot 4 of Section 31, T-2N, R-12E. Thence in a southwesterly direction to the S.W. Corner of Section 13, T-1N, R-11E. Thence west to the N.W. Corner of the NE 1/4 of Section 23, T-1N, R-11E. Thence southwesterly to the S.W. Corner of Section 26, T-1N, R-11E. Thence southwesterly to the N.W. corner of the SW 1/4 of the SW 1/4 of Section 34, T-1N, R-11E. Thence south to the S.W. Corner of said Section 34.

##### 4.1.2 Ambulance Service Area 2 (The Dalles)

###### Description:

The Dalles Area is classified as “Urban” according to the Trauma System Minimum Standards of 10,000 population with a population of 13,385 in 2009. The Minimum Trauma Standard of 8 minutes shall apply within the city limits maintained 90 percent of the time.

The remaining part of the ASA 2 shall be classified as Suburban, Rural, or Frontier depending on the location.

The “Suburban” classification shall be maintained along all major paved roads. The response shall be maintained within the 15 minutes 90 percent of the time.

The southeast section of ASA 2 becomes a “Rural,” “Wilderness,” or “Frontier” area depending on the exact location with response times from 45 minutes to 4 ½ hours. There are areas where only all-terrain vehicles or helicopters would be able to access the incident area.

A run-schedule to major intersections shall become an attachment to the plan and will be periodically reviewed by the Quality Assurance Committee and the Review Committee. The Committees may require adjustments in run-schedules as conditions indicate.

###### Boundaries:

#### 4. ASA Descriptions and Boundaries

- **West Boundary:** West along I-84 Interstate Freeway from The Dalles to the Mosier interchange exit; then south beginning at the intersection of Old Highway 30 and the west line of Section 34, T-3N, R-12E; thence south to the S.W. corner of Section 10, T-2N, R-12E; thence west to the S.W. corner of Section 9, T-2N, R-12E; thence west to the S.W. corner of Section 9, T-2N, R-12E. Thence south to the S.E. Corner of Section 32, T-2N, R-12E; thence west to the S.E. Corner of government lot 4 of Section 31, T-2N, R-12E. Thence in a southwesterly direction to the S.W. Corner of Section 13, T-1N, R-11E. Thence west to the N.W. Corner of the NE 1/4 of Section 23, T-1N, R-11E. Thence southwesterly to the S.W. Corner of Section 26, T-1N, R-11E. Thence southwesterly to the N.W. corner of the S.W. 1/4 of Section 34, T-1N, R-11E. Thence south to the S.W. Corner of said Section 34.
- **North Boundary:** Following the south shore of the Columbia River from the Mosier Interchange Exit at milepost 70 east to the mouth of the Deschutes River.
- **East Boundary:** From the south shore of the Columbia River south along the west bank of the Deschutes River to the Willamette Base line.
- **South Boundary:** Starting at the point where Willamette Base line intersects with the Deschutes River and continuing in the west direction to the Emerson Roberts Market Road in the north direction to the junction with Fifteen Mile Boule Market Road then continuing in a westerly direction on the Emerson Roberts Market Road to the junction with the Wrentham Cut-off Road. Proceeding S.W. on the Wrentham Cut-off Road to Wrentham. Continuing west from Wrentham along the Emerson Loop Road to the junction of Eight Mile Creek Road. Continuing in a S.W. direction on the Eight Mile Creek Road to the junction with Highway 197. Crossing Highway 197 and continuing in a general S.W. direction along the summit of Pleasant Ridge between Upper Five Mile Road and the Jap Hollow/Pleasant ridge Road continuing to the east boundary of the Mount Hood National Forest.

##### 4.1.3 Ambulance Service Area 3 (Dufur)

###### Description:

Dufur is an incorporated community with a population of 660. The Trauma System Minimum Standards places Dufur and the surrounding area of ASA 3 in the "Rural" classification of 45 minutes, with some mutual aid areas in the western section for the Mount Hood National Forest as "Frontier," with the maximum time of 4 ½ hours, both with a 90 percent time response. Some of the western areas in the Mount Hood National Forest are accessible only with four-wheel drives, all-terrain vehicles, or helicopter during good weather. With inclement weather, the response will be narrowed down to four-wheeled vehicles

## 4. ASA Descriptions and Boundaries

in some areas close to roadways, with snowmobiles or helicopter in others. Response will be entirely dependent on the weather conditions, possible avalanche, and the discretion of the Incident Command on Rescue Units.

A proposed 90% percent run schedule to major intersections for both weather conditions shall be submitted and attached to the Plan. This will be periodically reviewed by both the Quality Assurance and Review Committees for performance and changes made as needed or indicated.

### Boundaries:

- **North Boundary:** Starting at the point where Willamette Base line intersects with the Deschutes River and continuing in the west direction to the Emerson Roberts Market Road in the north direction to the junction with Fifteen Mile Boule Market Road then continuing in a westerly direction on the Emerson Roberts Market Road to the junction with the Wrentham Cut-off Road. Proceeding S.W. on the Wrentham Cut-off Road to Wrentham. Continuing west from Wrentham along the Emerson Loop Road to the junction of Eight Mile Creek Road. Continuing in a S.W. direction on the Eight Mile Creek Road to the junction with Highway 197. Crossing Highway 197 and continuing in a general S.W. direction along the summit of Pleasant Ridge between Upper Five Mile Road and the Jap Hollow/Pleasant Ridge Road continuing to the east boundary of the Mount Hood National Forest.
- **East Boundary:** South along the west bank of the Deschutes River from the Willamette Base Line to S.W. Corner Section 23, T-3S, R-14E.
- **South Boundary:** From the west bank of the Deschutes River at S.W. Corner 23, T-3S, R-14E west to S.W. Corner Section 19, T-3S, R-14E; thence north to S.W. Corner Section 18, T-3S, R-13; thence west to S.W. Corner of Section 14, T-3S, R-12E; thence north to the S.W. corner of Section 11, T-3S, R-12E; thence west to S.W. Corner Section 10, T-3S, R-12E with intersection with Mount Hood Forest north/south boundary.
- **West Boundary:** At the intersection with Mount Hood Forest Boundary at S.W. Corner Section 10, T-3S, R-12E; thence north to S.W. Corner Section 3, T-3S, R-12E; thence west to S.W. Corner Section 4, T-3S, R-12E; thence north to S.W. Corner 33, T-3S, R-12E; thence west to S.W. Corner 31, T-2S, R-12E and Mount Hood Forest Boundary; thence north along Mount Hood Forest Boundary to S.W. Corner 6, T-2S, R-12E and Eight Mile Creek Road.

### 4.1.4 Ambulance Service Area 4 (Maupin)

#### Description:

#### 4. ASA Descriptions and Boundaries

Maupin is an incorporated community with a population of 490. This would place ASA 4 in a "Frontier" classification under the Trauma System Minimum Standards with a 90 percent response within the maximum time of 4 ½ hours to the outer limits of the ASA. This shall apply to the outer perimeters of the ASA 4 area. The time will vary according to location and weather conditions. The response within the City Limits shall be a maximum of ten minutes 90 percent of the time. This area of Wasco County is sparsely populated and would be better served in some areas by helicopter or possibly by private transport meeting the ambulance under certain physician-controlled conditions operating under direct radio communications. During inclement weather, some areas would become impossible to reach except by helicopter, four-wheel drive, snowmobile, or ski-sled. This type of response would be used in the mutual aid agreement with Mount Hood National Forest in the western section of Wasco County.

An estimated run schedule on an annually updated basis to major intersections shall be submitted when an ASA is assigned. This estimated run schedule will then be reviewed by both the Quality Assurance and Review Committees. Changes in run-schedules shall be made as conditions indicate necessary.

##### **Boundaries:**

- **North Boundary:** From the west bank of the Deschutes River at S.W. Corner 23, T-3S, R-14E west to S.W. Corner Section 19, T-3S, R-14E; thence north to S.W. Corner Section 18, T-3S, R-13; thence west to S.W. Corner of Section 14, T-3S; R-12E; thence north to S.W. corner of Section 11, T-3S, R-12E; thence west to S.W. Corner Section 10, T-3S, R-12E with intersection of Mount Hood Forest north/south boundary.
- **East Boundary:** South from the west bank of the Deschutes River at S.W. Corner 23, T-38, R-14E to the junction of the Deschutes River and Buck Hollow Creek at Section 35, T-3S, R-14E. Then continue south on the west bank of Buck Hollow Creek turning S.E. at N.E. Corner Section 23, T-4S, R-14E. Continue west on the bank of Buck Hollow Creek to S.E. Corner Section 31, T-6S, R-17E. Thence east along the south bank of Buck Hollow Creek at N.W. Corner Section 5, T-6S, R-17E, to N.E. Corner Section 2, T-6S, R-18E. Thence south to S.E. Corner of Section 15, T-7S, R-18E.
- **South Boundary:** Beginning at the N.E. Corner of Section 22, T-7S, R-18E; thence going westerly to the N.W. Corner of Section 19, T-7S, R-17E; thence south one mile (more or less) to the S.W. Corner of said Section 19; thence westerly to the N.W. Corner of Section 26, T-7S, R-15E; thence south one mile to the S.W. Corner of said Section 26; thence going westerly to the point where the south line of Section 29, T-7S, R-14E intersects the Deschutes River.

#### 4. ASA Descriptions and Boundaries

- **West Boundary:** Beginning at the point where the Deschutes River intersects the South line of Section 29, T-7S, R-14E. Thence following said Deschutes River in a northerly direction 8 miles, more or less, to the intersection of the McQuinn line which marks the northerly boundary of the Warm Springs Indian Reservation (restored area); thence following said McQuinn line to the S.W. Corner of Section 29, T-5S, R-11E. Turning in a northerly direction where the east Mount Hood National Forest boundary intersects the McQuinn line and following the east Mount Hood National Forest boundary in a northerly direction, 1 mile (more or less) to the N.W. Corner of said Section 29; thence east on Forest boundary to the S.W. Corner of Section 21, T-5S, R-11E; thence north continuing to follow the east boundary four miles (more or less) to N.W. Corner of Section 4, T-5S, R-11E; thence east 4 miles (more or less) to S.E. Corner of Section 36, T-4S, R-11E; thence north 5 miles (more or less) to N.W. Corner of Section 7, T-4S, R-12E. Continuing to follow Forest boundary east 2 miles (more or less) to S.E. Corner of Section 33, T-3S, R-12E; thence north along Forest boundary 4 miles (more or less) to N.E. Corner of Section 15, T-3S, R-12E, intersecting with the north boundary of this ASA and the east Mount Hood National Forest Boundary.

##### 4.1.5 Ambulance Service Area 5 (South County)

###### **Description:**

This ASA Area is very sparsely populated and Madras is the nearest medical facility. In the event the successful bidder for the Madras ASA or Jefferson County EMS does not choose to provide response to this ASA 5 area, then Maupin shall provide response to the ASA 5 Area. Most of the area would be better served by helicopter or private transport under physician radio-control. This would be classified under the Trauma System Minimum Standards as a "Frontier" area and under normal conditions be responded to with the maximum standard of 4 ½ hours 30 percent of the time. Even during inclement weather, this minimum standard shall be adhered to through the use of helicopter, four-wheel drive, or snowmobile.

An estimated response time schedule based on 90 percent of the time to major intersections shall be attached to this plan when the ASA is awarded and reviewed periodically by the Quality Assurance and Review Committees with adjustments made in requirements as indicated.

###### **Boundaries:**

- **North Boundary:** Beginning at a point where the John Day River intersects the northline of Section 16, T-8S, R-19E; thence going westerly to the northwest of Section 16, T-8S, R-18E; thence going north five miles (more or less) to the N.E. Corner of said Section 20, T-7S, R-18E; thence westerly to the N.W. Corner of Section 26, T-7S, R-15E; thence south one

#### 4. ASA Descriptions and Boundaries

mile to the S.W. Corner of said Section 26; thence going westerly to the point where the south line of Section 29, T-7S, R-14E intersects the Deschutes River.

- **East Boundary:** Beginning at a point where the John Day River intersects the northline of Section 19, T-7S, R-19E; thence following the west bank of the John Day River in a southerly direction to the intersection with the Jefferson County line.
- **South Boundary:** Starting from the intersection point of the Jefferson County line and the John Day River, proceeding in a westerly direction along the Jefferson County line to the east bank intersection point of the Deschutes River with the Jefferson County Line.
- **West Boundary:** From the point of intersection of the east bank of the Deschutes River and the Jefferson County line north along the east bank of the Deschutes River to the intersection of the north boundary at the south line in the center of Section 29, T-7S, R-14E.

##### 4.1.6 Ambulance Service Area 6 (Southeast County)

###### Description:

This small area is located below the Antelope Grade and along the John Day River Recreation Community area in the southeast section of South Wasco County, north and south of 218 along the west side of the John Day River.

The ASA 6 area would be considered by the Trauma System Minimum Standards to be a "Frontier" area with a 90 percent response of 4 ½ hours or less.

An estimated run schedule shall be submitted as an attachment to this plan with a periodic review by both the Quality Assurance and Review Committees and response requirements changed as indicated.

###### Boundaries:

- **North Boundary:** Beginning at the west bank of the John Day River at the N.E. Corner of Section 1, T-6S, R-18E, thence in a westerly direction to the N.W. Corner of Section 2, T-6S, R-18E.
- **East Boundary:** Beginning at the N.E. Corner Section 1, T-6S, R-18E and the West bank of the John Day River and continuing south along the west bank of the John Day River to the S.E. Corner of Section 9, T-8S, R-19E.
- **South Boundary:** Beginning at the junction of the S.E. Corner of Section 9, T-8S, R-19E and the west bank of the John Day River thence in an easterly direction to the S.W. Corner of Section 9, T-8S, R-18E.

## 4. ASA Descriptions and Boundaries

- **West Boundary:** Beginning at the N.W. Corner of Section 2, T-6S, R-18E in a southerly direction to the S.E. Corner of Section 15, T-75, R-18E. Thence in a westerly direction to the N.E. Corner of Section 21, T-75, R-18E; thence in a southerly direction to the S.W. Corner of Section 9, T-8S, R-18E.

### 4.1.7 Ambulance Service Area 7 (Extreme West County)

#### Description:

This is a small section of Wasco County that is isolated by the Warm Springs Indian Reservation on the east and Clackamas County on the north, west, and south. It is a very sparsely populated area with minimal access.

The response shall continue to be with South Wasco County Ambulance Service and aided by Mutual Aid with the Warm Springs Ambulance units.

This area is considered to be a "Frontier" area as outlined by the Trauma System Minimum Standards with a 4 ½ hour or less response time required 90 percent of the time.

The estimated 90 percent response times for good weather and inclement weather will become an attachment to this plan upon awarding of the ASA and reviewed annually by the Quality Assurance and Review Committees. They shall make adjustments as apparent needs indicate.

#### Boundaries:

- **North/West/South Boundary:** This area has a common boundary with Clackamas County.
- **East Boundary:** Common boundary with the east boundary of the Warm Springs Indian Reservation.

### 4.1.8 Ambulance Service Area 8 (Wamic)

#### Description:

This is a small section of Wasco County that includes the community of Wamic. This area is considered to be a "Frontier" area as outlined by the Trauma System Minimum Standards with a 4 ½ hour or less response time required 90 percent of the time.

An estimated response time schedule based on 90 percent of the time to major intersections shall be attached to this plan when the ASA is awarded and reviewed periodically by the Quality Assurance and Review Committees with adjustments made in requirements as indicated.

#### Boundaries:

## 4. ASA Descriptions and Boundaries

From the Western right-of-way of the intersection of Hwy 35 and USFS 48 (not including Hwy 35) south to the intersection of USFS 48 and USFS 43, then west to the western bank of the White River, following along its western and southern bank to the intersection with the section line 4S 13E 9 and 10, then north to the top edge of the cliff (1520' contour), then NE and NW along the cliff rim to the bottom of the grade of the southern edge-of-pavement of Wamic Market Rd (excluding the last house (82623 address)) in Tygh Valley, then to the northern edge of pavement of Wamic Market Rd, then West along the northern edge of pavement to the intersection of the 1520' contour (top of the cliff), then NW along the top of the cliff (1520' and 1640') to the intersection with the 4S 12E 1 / 4S 13E 6 section line, then north along that line to the NE Corner of SE ¼ of SE ¼ of Section 36, 3S 12E, then northwest to SW Corner of NW ¼ of NW ¼ of Section 36, 3S 12E, then north along that line (3S 12E 35/36) (excluding the gravel pit and USFS building) to NW Corner Section 24 3S 12E, then NW along the bluff edge to the SE ¼ of SW ¼ of Section 4, 3S 12E, then west along that line to the SW Corner of Section 4, 3S 12E, then north along that line to the southern right-of-way of Friend Rd, then west along the southern Friend Rd ROW to the intersection of the 2S 12E / 3S 13E line (No Friend Rd addresses are in ASA-8), then west along the township line to the NW Corner of Section 3, 3S 11E, then south to the NW Corner of Section 15, 3S then west along that section line to the intersection with the Wasco County line, then south and west along the County line to the Eastern ROW of USFS 48, then north along the ROW to the intersection with Hwy 35, across to the Western ROW of USFS 48, and the point of beginning.

### 4.2 Supporting Response Agencies

#### 4.2.1 Ambulance Providers

A list of current ASA providers is included in Appendix C of this Plan.

#### 4.2.2 911/Dispatch

The Wasco County Communications is the 9-1-1 Emergency Dispatch Agency and dispatches agencies identified in this plan.

#### 4.2.3 Fire Districts/Departments

Wasco County is virtually structure-fire unprotected outside of the six incorporated jurisdictional city limits and four Fire Districts. Land fires are under the Forest Service with local farmers responding to rural structure fires. Fire services agencies in the County include:

- Antelope Fire Department
- Bureau of Indian Affairs
- Columbia Rural Fire Protection District

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**4. ASA Descriptions and Boundaries**

- Dufur Fire Department
- Juniper Flat Rural Fire Protection District
- Maupin Fire Department
- Mid-Columbia Fire and Rescue
- Mosier Fire Department
- Oregon State Department of Forestry
- Shaniko Fire Department
- Tygh Valley Rural Fire District
- Wamic Rural Fire Protection District
- United State Department of Forestry

**4.2.4 Law Enforcement**

Law Enforcement agencies in the County include:

- Wasco County Sheriff
- The Dalles City Police
- Oregon State Police

**4.2.5 Emergency Management**

Emergency Management agencies in the County include:

- Wasco County Emergency Management

**4.2.6 Incorporated/Unincorporated Communities**

There are six Incorporated Communities as follows:

- Mosier
- The Dalles
- Dufur
- Maupin
- Antelope
- Shaniko

There are five major unincorporated communities:

- Chenowith

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#### 4. ASA Descriptions and Boundaries

- Tygh Valley
- Pine Hollow
- Pine Grove
- Sportsman's Paradise
- Rowena

#### **4.3 Alternatives Considered to Reduce Response Times**

The alternatives to reduce response times (OAR 333-28115(4)) to the primitive wilderness areas during good weather will be through the use of four-wheel drive vehicles, all-terrain vehicles, and helicopters from air-ambulance services available to Wasco County, depending on time factor, weather, and access to the incident area. During inclement weather, four-wheel vehicles will be used where possible, with snowmobiles and helicopters as the necessary alternative to unplowed roads and wilderness areas.

4. ASA Descriptions and Boundaries

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## System Elements

### 5.1 911 Dispatched Calls

911 calls/requests for medical assistance are answered by the Wasco County Communications Center. In some cases ambulance services may receive direct calls for service. In such cases the service receiving such a call shall notify Central Dispatch immediately for radio dispatch.

### 5.2 Non-Emergency and Inter-Facility Transfers

The ASA Provider shall have the right to all non-emergency and inter-facility transfers originating within their assigned ASA. Should the ASA provider be unable to provide service, it is the Provider's responsibility to ensure alternate service is available.

### 5.3 Notification and Response Times

#### 5.3.1 Notification Times

When an emergency call is received by the Wasco County Communications Center, the call is immediately transferred to the manned stations. Upon receiving the call out, the maximum time of rollout shall not be greater than 2 minutes 90 percent of the time. On volunteer units, the responders are activated and the rollout time shall not be greater than 10 minutes 90 percent of the time.

#### 5.3.2 Response Times

Response times for each ASA Area shall meet the standards of the Trauma System Minimum Standards as outlined in OAR 333-200-010 and are defined in the description of each ASA in Section 4 of this plan. Additional information on response times is provided in Appendix F of this Plan.

In reviewing proposed changes to the response time maps, the County may consider the following general guidelines:

- "Urban area" designation may be appropriate for areas within an ASA, which are in an incorporated city with a population greater than 50,000 persons.
- "Suburban area" designation may be appropriate for areas within an ASA, which are non-urban but are contiguous to urban areas, and are within a ten-mile radius of an urban community center and consist of a census tract having a population density between 1,000 or more

## 5. System Elements

persons per square mile. Traffic corridors in which the 15-minute response time standard can be extended without unduly adding to system cost may also be considered.

- "Rural 1 and Rural 2 area" designations may be appropriate for areas within an ASA which are not urban, not suburban, and which are either an incorporated city of greater than 2,000 and less than 9,000 population, or are within a 30-mile radius of such a city's center.
- "Frontier area" designation may be appropriate for areas within an ASA which are neither urban, suburban, nor rural areas, and for inaccessible or road less areas of the National Forest where a 43 minute response time cannot be achieved without unduly adding to system cost.

The Administrator may make changes in the response time standards and criteria detailed above to make the County criteria consistent with State mandated Trauma System standards and/or criteria used for similar purposes and reporting.

### 5.4 Level of Care

All ambulances and ambulance services in Wasco County must maintain a current license with the Oregon Health Authority, Public Health Division. Equipment and supplies for vehicles must meet or exceed standards as outlined in OAR and this Plan.

An Ambulance Area Service Provider who utilizes a subcontractor or automatic aid agreement within its ASA to provide any part of its response commitments will maintain a written agreement to outline performance criteria standards for the subcontractor. The Provider will notify the Administrator in writing of any subcontracting arrangements.

The delivery of an Advanced Life Support assessment and treatment is the preferred level of care for Wasco County. Ambulance Service Areas without continuous coverage at the ALS level shall maintain written agreements for an automatic response with other agencies capable of ALS service delivery.

Standard practices throughout the State of Oregon indicate the following:

“All providers assigned an ASA which includes an incorporated city with a total population in excess of 9,000 and in any ASA with a population density of 2,000 or more people per square mile shall provide service at the Advanced Life Support level, staffed by at least one Emergency Medical Technician as described in the definition of ‘Advanced Life Support’ in this ASA Plan, and no less than one additional person certified by the State of Oregon to EMT-B level, with a higher level of training being desirable, said EMT-B shall be the driver of the ambulance vehicle. Advanced Life Support Service shall be staffed on a 24-hour basis.”

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**5. System Elements**

Capabilities of individual ASA Providers are provided in Appendix C of this Plan.

**5.5 Personnel**

All ASA Providers shall maintain minimum staffing and training levels for their designated BLS or ALS/BLS ambulance units in accordance with the ORS requirements. A copy of each Provider's ASA Application Form shall be attached as an exhibit to this plan during the Contract Period of that ASA showing numbers and trained level of personnel.

When an ASA is awarded to a Provider, the ASA Application Form, when submitted and attached as an exhibit, shall show the number of personnel in-house at the Station (if applicable), call-ins, or volunteers that are available on a regularly scheduled basis.

The accepted ASA Application Form when submitted and attached shall show the schedule of full-time paid, paid-per-call, or volunteer personnel.

**5.6 Medical Supervision**

A physician supervisor or representative shall hold one meeting a month with the EMTs of Wasco County ASAs, to provide at least one case review for retrospective supervision. Prospective supervision shall be accomplished through training and situational testing based on the protocols developed and reviewed by the Quality Assurance Committee. On line supervision shall be done through the medical resources at the appropriate Medical Facility and the periodic physician-ride along on emergency calls.

**5.7 Patient Care Equipment**

Patient care equipment must meet or exceed the Division's requirements as specified in ORS 682.015 to 682.991 and OAR 333-255-0070(2), (3), (5) or (7). The ambulance service provider shall maintain a list of equipment for their ambulances, which shall be furnished to the Administrator or Board upon their request.

**5.8 Vehicles**

All ASA Providers shall maintain vehicles as to age, type, and capacity as required by the Oregon Health Authority, Public Health Division licensing program for both BLS and ALS vehicles. This will include transport as well as non-transport vehicles. Each ASA Provider shall provide to the Board of County Commissioners the necessary documentation for each vehicle operating under their control. The initial information shall be completed on the ASA Application Form which shall become an attachment to this plan when a Provider is granted an ASA. Recertification with the ASA Application Form and the financial statement shall be required at the annual reapplication review.

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**5. System Elements**

All ASA Providers shall provide maintenance records of vehicles to validate a safe and sound operation of their equipment.

All ASA Providers must have an on-going safety program for setting and administrating safety and safe practices.

**5.9 Training**

All ASA Providers for Wasco County shall have an initial and continued training program for their ambulance personnel which meets at the minimum, but not limited to, the Administrative Rules 333-28-015 through 333-28-045 and ORS 823.010 through 823.990. All ASA Emergency Medical Technicians providing emergency medical response service in Wasco County shall maintain continuing medical education and recertification standards as identified by the Oregon Health Authority, Public Health Division.

**5.10 Quality Review and Assurance****5.10.1 Provider Responsibility**

Each ASA Provider and their Supervising Physician shall provide a Local Review and Quality Assurance process within its own organization. The purpose of this process is to resolve and eliminate problems arising from the providers emergency response activities. The Local Review and Quality Assurance process shall be undertaken to assure the best emergency medical response for the citizens of Wasco County. The Local ASA Provider shall schedule, at minimum, one annual meeting within the providers fiscal year to review their activities. Minutes of those meetings and documentation of any reported or detected performance problems and their proposed resolutions shall be forwarded to the Wasco County ASA Review Committee for information and direction concerning problems or resolutions that may affect any area of Wasco County, the Wasco County ASA Plan, or the emergency medical response to its citizens.

**5.10.2 Wasco County ASA Review Committee****Structure**

The Wasco County ASA Review Committee will consist of members of the Emergency Medical Response Community who are appointed by the Board of Commissioners, chaired by the Board-appointed Coordinator. The structure of the ASA Review Committee should include representative members from the following groups:

- Hospital Emergency Room Physician's Medical Staff;
- Hospital Emergency Room Nursing Staff;
- Each Ambulance Service Area Provider or a member selected by more than one ASA to represent multiple providers;

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**5. System Elements**

- Member of the North Central Public Health District;
- Member of the Wasco County Board of Commissioners;
- Member of Area Trauma Advisory Board 6 (ATAB 6); and
- Wasco County Communications 9-1-1 Supervisor.

**Process**

The Wasco County ASA Review Committee shall be responsible for review and development of updates to the Wasco County ASA Plan. The ASA Review Committee will also be responsible for administering and monitoring the Wasco County ASA application process and for making provider recommendations to the Wasco County Board of Commissioners. In addition the ASA Review Committee shall perform the following functions:

- Monitor provider compliance with applicable statutes, ordinances, rules and provisions of the Wasco County ASA Plan;
- Monitor compliance with standards for pre-hospital provider notification, response, and patient care;
- Provide a venue for problem resolution and legal sanctions for personnel or providers found to be out of compliance with the provisions of the Wasco County ASA Plan;
- Provide an annual report within the fiscal year of all actions taken and outcomes to the Wasco County Board of Commissioners;
- Review relevant information for exemplary performances as well as potential problem areas in each of the ASA areas;
- Investigate complaints and referrals and provide written statements of findings to providers and the Wasco County Board of Commissioners recognizing excellence or outlining problems and identifying solutions. Representatives of a provider that is the subject of a complaint shall not participate in the review proceedings of that complaint;
- Interface with local health care providers, regional and State Quality Assurance bodies; and
- Develop mechanisms to audit plan performance and contract compliance.

**5.10.3 Problem Resolution and Sanctions for Non-Compliant Personnel**

When a problem is noted or discovered in an ASA, the problem is first brought before the Local ASA Quality Assurance Committee for resolution. If this can be done within the ASA, the minutes of the meeting along with the solution shall be forwarded to the Wasco County ASA Review Committee for information and

5. System Elements

acceptance. A report shall then be forwarded to the Wasco County Board of Commissioners for acceptance or rejection of the problem resolution.

As stated under penalties, any person or Provider violating any provision of this ASA Plan is guilty of a violation. Failure from day to day to comply with the terms of this Ordinance and Plan shall be a separate offense for each such day. Failure to comply with any provision of this ordinance or Plan shall be a separate offense for each such provision.

Violations of the provisions are punishable, upon conviction, by a fine of not more than Five Hundred Dollars (\$500) per day per violation.

Violations of any of the provisions may in addition be declared a nuisance and may be regarded as such in all actions, suits, or proceedings. Pursuant to ORS 823.990(2), this Plan and Ordinance may be enforced in a proceeding for equitable relief in the Circuit Court.

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# 6

## Coordination

### 6.1 Authority

The Wasco County Ambulance Service Area Coordinator shall be responsible for the administration of the plan and will make recommendations to the Wasco County Ambulance Service Area Review Committee for changes to the plan subject to approval by the Wasco County Board of Commissioners. The Coordinator will then make the necessary changes to the plan and send out revisions upon approval of the Wasco County Board of Commissioners.

### 6.2 Complaint Review Process

Pre-hospital care consumers, Providers, and the medical community may register complaints and have input in a variety of ways, such as:

- A complaint or input may be registered with the Wasco County ASA Quality Assurance Committee for investigation. The findings report shall then be referred to the Wasco County ASA Review Committee with appropriate action recommendations. After consideration by the Review Committee, a report shall then be forwarded to the Wasco County Board of Commissioners for recommended corrective actions if needed.
- A complaint or input may be registered with the Wasco County ASA Coordinator for review by the ASA Review Committee.
- Recommendations shall then be made to the Wasco County Board of Commissioners for corrective actions if needed.
- A complaint or input may be registered directly with the Wasco County Board of Commissioners. The complaint shall then be forwarded to the Wasco County ASA Coordinator for investigation by the Review Committee.
- When the complaint has been reviewed by the ASA Review Committee, a report shall then be returned to the Wasco County Board of Commissioners with recommendations for possible appropriate actions to be considered.

### 6.3 Mutual Aid Agreements

Each ASA Provider shall sign a Mutual Aid Agreement to render assistance wherever possible, upon request, to augment the Emergency Medical Response

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**6. Coordination**

Service within Wasco County and thus give the best Emergency Response Medical Service possible to the residents of Wasco County.

**6.4 Disaster Response****6.4.1 County Resources Other Than Ambulances**

The Providers shall respond in a coordinated effort through the Wasco County 9-1-1 Communications Center to any area experiencing a disaster of any type and give Mutual Aid as per the Mutual Aid Agreement. This is to be done only to the extent as to not leave their own area in jeopardy. The communications, triage, and transportation requirements are outlined in the Mass Casualty Incident Plan.

**6.4.2 Out of County Resources**

When the disaster exceeds the capabilities of the Wasco County Mutual Aid Agreements, there are additional resources in the Goldendale and White Salmon Areas. These are both ALS units. Agreements shall be made with private Providers in the Portland Area to provide services upon request.

**6.4.3 Mass Casualty Incident Plan**

All ASA providers will utilize the ATAB 6 Mass Casualty Incident (MCI) Plan. The ATAB 6 MCI Plan will be reviewed by the Review Committee or Quality Assurance Committee or the County Commission.

**6.4.4 Response to Terrorism**

Wasco County's response to terrorism is governed by the Wasco County Emergency Operations Plan and agency response plans and procedures.

**6.5 Personnel and Equipment Resources**

There is a listing of resources for Wasco County in the Wasco County Capability Assessment and Resource Manual which is with the On-Scene Incident Commander. This Manual indicates the type of resource, the supplier of such resource, whether it is volunteered or charged for, the location, the amount, the contact person and the phone numbers to call. This is supplied in all Wasco County Response vehicles except the ambulances due to the limited room in the ambulance. During a disaster response, this would be available through the On-Scene Command Post. Personnel and equipment resources are also addressed in the ATAB 6 MCI Plan.

**6.5.1 Non-Transporting EMS Provider**

The Advisory Board may recommend standards for certification, equipment, standards of care, clinical protocols and patient hand-off procedures for all non-transporting EMS providers subject to the approval of the Wasco County Board of

Commissioners. Individual agency Medical Directors will be responsible for implementing and supervising the agency's adherence to these standards.

### **6.5.2 Hazardous Materials**

The response for the On-Scene Incident Command is outlined in the Wasco County Emergency Operations Plan, Emergency Support Function 10 – Oil and Hazardous Materials and responding agency response plans and procedures. Response to Hazardous Materials is augmented by the Oregon State Fire Marshal through the Oregon Emergency Response System (OERS) and the On-Scene Incident Commander.

### **6.5.3 Search and Rescue**

Search and Rescue operations in Wasco County are performed in accordance with the Wasco County Search and Rescue Plan and the Wasco County Emergency Operations Plan, ESF 9 – Search and Rescue.

The most appropriate lead agency for Search and Rescue and Specialized Rescue may vary with location and will be that agency identified through the incident command system.

## **6.6 Emergency Communication and System Access**

Wasco County and the Providers are activated by the 9-1-1 prefix system into the Wasco County Communications Center.

### **6.6.1 Telephone**

All of Wasco County has 9-1-1 Enhanced emergency telephone access, as of this revision.

### **6.6.2 Dispatch Procedures**

Dispatch Procedures are through the Wasco County Communications Center which is manned 24 hours each day with two operators on the 9-1-1 dispatch. While primary communication is through central dispatch, once the ambulance has been dispatched, ambulance personnel may be in contact with the area hospitals on the Med-Net radio link system with the Emergency Room Staff.

The Wasco County Communications Center is on a priority one for re-establishing phone lines. It has its own emergency power unit and is equipped with three new consoles and carries frequencies in fire, police, sheriff, public works, and emergency services.

### **6.6.3 Radio System**

Radios are used for communication between the ambulance crews and their departments. The radio is also used for communication between the ambulance crews and the dispatch centers. All radios will have access to fire channels within their ASA.

**6.6.4 Emergency Medical Services Dispatcher Training**

All dispatchers in the Wasco County Communications Center receive annual Emergency Medical Services Dispatcher Training.

# 7

## Provider Selection

### 7.1 Initial Assignment

- Initial assignment of an ASA to a Provider shall be made through the use of the ASA Application Form, a financial statement, a bid sheet, and an organizational analysis showing financial and organizational stability. These sample forms are in the Appendix B of this plan.
- The Provider must conduct its operations in compliance with all applicable state and federal laws and regulations and the elements of this ASA Plan.
- The Provider shall agree not to respond to a medical emergency outside its assigned ASA Area except:
  - When a Provider is unavailable to respond and mutual aid is exercised.
  - When dispatched by Wasco County 9-1-1 Communications to fill an extreme emergency need.
- The Provider understands and agrees that the assigned ASA Area is not franchised and may be vacated, but shall not be arbitrarily transferred to another Potential Provider. Assignment of an ASA Area by the Wasco County Board of Commissioners is through a non-negotiable contract between the Provider and Wasco County Board of Commissioners and shall be terminated only in accordance with the elements of this ASA Plan and the Wasco County ASA Ordinance.

### 7.2 Reassignment

No person shall provide ambulance services in Wasco County, Oregon unless such person is assigned an ASA in accordance with the applicable provisions of this plan.

The reassignment of an ASA may be recommended to the Wasco County Board of Commissioners by the Review Committee if one or more of the following conditions are not met or followed:

- An application and forms are not forwarded to the ASA Review Committee requires 45 days prior to January 2. This must be done annually whether an initial or an annual renewal.

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## 7. Provider Selection

- The Provider has not met the condition of the Wasco County Ambulance Service Plan during the previous year.
- There have been an excessive number of complaints filed with the Wasco County Board of Commissioners, the Wasco Review Committee, or the Quality Assurance Committee.
- If another Potential Provider offers a higher level of service at less cost to the citizens of Wasco County and the Present Provider chooses not to meet this cost-effective structure. The Review Committee will review both applications with recommendations to the Wasco County Board of Commissioners. Both Potential Providers may ask for hearings before the Review Committee and the Wasco County Board of Commissioners.

### 7.3 Application for an ASA

Any Potential Provider may make an application for a specific ASA Area by submitting an ASA Application Form, a Bid Sheet showing potentially sound business approach, and a summary of organizational structure 45 days prior to January 2. This will be placed under consideration by the Wasco County ASA Review Committee as soon as possible after that date and forwarded to the Wasco County Board of Commissioners for consideration if the Review Committee accepts the proposal. If consideration is given to that application and the ASA is awarded, then the Potential Provider shall sign the required Mutual Aid Agreement and accept responsibility for that requested ASA.

All Present Providers shall submit an initial set of forms including the bid sheets, organizational structure, and financial statement fifteen days prior to the January 2 deadline. These forms have been and will continue to be distributed annually on October 15. The Review Committee shall review all application forms prior to the Second Day of January each year and make their recommendations to the Wasco County Board of Commissioners. A non-negotiable contract will be issued by the Wasco County Board of Commissioners on the Second Day of January or the next business day thereafter for a nominal period of five years, but reviewed and considered annually for compliance with the Wasco County Ambulance Service Area Plan. Should there be more than one Potential Provider Application for a particular ASA Area (including the Present Provider), then the Review Committee shall review the submitted forms for the Provider with the best service at the least cost to the citizens of Wasco County as required by Statute. With all conditions considered, the Wasco County Board of Commissioners may award the ASA accordingly to another Provider in compliance with 7.1 above.

### 7.4 Notification of Vacating an ASA

When a Provider decides to vacate an ASA, a one-hundred and eighty days (180) written notice shall be given. When notification is given, then an advertisement shall be placed in the newspaper noting that an ASA is available. Any Provider applications and forms on file will be considered with any other applications from

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7. Provider Selection

the advertisement. Abandoning of an ASA without proper notification will be considered a violation of this ASA Plan and appropriate action will be taken as shown in 5.10.3 of this Plan.

**7.5 Maintenance of Level of Services**

In the event a Provider vacates an ASA, immediate advertisement shall be placed in newspapers and any other media. Also, other potential providers from other areas that may be interested shall be contacted. The Mutual Aid Agreements may have to be activated until another Provider can be found. Every effort shall be made to maintain the level of care for that ASA Area until another Provider may be found.

If the Board determines no other qualified providers are available it will apply to the Division for a variance, under ORS 682.285, from the standards so that continuous ambulance service can be maintained by the existing provider of that ASA.

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# 8

## County Ordinances and Rules

In the event that a Wasco County Ambulance Service Area Ordinance is lacking for any reason, the elements of this Wasco County Ambulance Service Area Plan, when signed by the Wasco County Board of Commissioners and approved by the Oregon Health Authority Division of Public Health will govern the operation of all Wasco County Ambulance Service Area Providers and emergency medical vehicles, both transporting and non-transporting, in Wasco County, with the exception of the following:

- Ambulances owned or operated under the control of the United States Government or the State of Oregon;
- Vehicles used to render temporary assistance in the case of major catastrophe or emergency with which the ambulance service of the surrounding locality are unable to cope, or when directed to be used to render temporary assistance by an official at the scene of an accident;
- Vehicles operated solely on private property or within the confines of institutional grounds, whether or not incidental crossing of any public street, road, or highway through the property is involved;
- Ambulances or vehicles used for transporting patients from outside Wasco County to health care facilities within Wasco County or which are passing through without a destination in Wasco County; and
- Air or waterborne ambulance services.

The Wasco County Board of Commissioners, by order, may adjust the ASA Boundaries or the Elements of this ASA Plan from time to time as necessary, to provide the most efficient and effective ambulance service to the citizens of Wasco County. Assigned Providers will be notified of intended changes for consideration.

In the event there is an enforceable Wasco County Ambulance Service Area Ordinance, then this Wasco County Ambulance Service Area Plan becomes subservient to and stands on that Ordinance as outlined within the elements of the Ordinance.

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# 9

## Appendices

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**A**

**County Ordinance**

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FILED  
WASCO COUNTY

2012 MAR -9 P 2: 34

LINDA BROWN  
COUNTY CLERK

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6 IN THE BOARD OF COMMISSIONERS OF THE STATE OF OREGON

7  
8 IN AND FOR THE COUNTY OF WASCO

9 IN THE MATTER OF AN ORDINANCE ) ORDINANCE  
10 REGULATING AMBULANCE SERVICE ) #12-001  
11 IN WASCO COUNTY, OREGON. )

12 WHEREAS, ORS 682.062 and 682.063, provides that a County shall regulate  
13 ambulance services within the County.

14 THE BOARD OF COMMISSIONERS OF WASCO COUNTY, OREGON, DOES  
15 ORDAIN AS FOLLOWS:

16 Section 1. AUTHORITY

17 This Ordinance is enacted pursuant to the authority granted to General Law  
18 Counties by ORS 203.035 to 203.065.

19 Section 2. EXEMPTIONS

20 The provisions of Sections 5.1, 6, 7 and 8 of this Ordinance apply to  
21 all ambulance services provided in Wasco County. The provisions of  
22 Sections 2 through 5 (except Section 5.1) of this Ordinance shall not apply  
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2.1 Ambulances owned or operated under the control of the United States Government or the State of Oregon;

2.2 Vehicles being used to render temporary assistance in the case of major catastrophe or emergency with which the ambulance service of the surrounding locality are unable to cope, or when directed to be used to render temporary assistance by an official at the scene of an accident;

2.3 Vehicles operated solely on private property or within the confines of institutional grounds, whether or not incidental crossings of any public street, road or highway through the property is involved;

2.4 Ambulances or vehicles transporting patients from outside Wasco County to health care facilities within Wasco County or which are passing through without a destination in Wasco County;

2.5 Air or waterborne ambulance services.

Section 3. AMBULANCE SERVICE AREAS

For the efficient and effective provision of ambulance service in Wasco County as mandated in ORS 682.062, the Wasco County Ambulance Service Area Plan and appropriate maps, as designated in OAR 333-260-0000 through OAR 333-260-0070 shall become attachment exhibits to this Ordinance, as they are adopted or changed by Resolution to maintain the efficient and effective emergency medical service for the citizens of Wasco County based on population and geographic limits.

The Board of Commissioners, by Order, may adjust the boundaries of the Ambulance Service Areas, from time to time as necessary, to provide the

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most efficient and effective ambulance service to the citizens of Wasco County.

Section 4. ASSIGNMENT OF AMBULANCE SERVICE AREAS

4.1 Effective on the date of this Ordinance, no person shall provide ambulance services in Wasco County unless an Ambulance Service Area has been assigned to that person pursuant to this Ordinance.

4.2 Any person desiring to provide ambulance services within Wasco County shall submit an application therefore to the Wasco County ASA Review Committee whose Chair is the Wasco County Ambulance Service Area Coordinator. The Chairman will then bring this before the Wasco County ASA Review Committee. The recommendations of this Committee will then be presented before the Board of Commissioners by the Chairman for the Commission's consideration.

The Board of Commissioners can, at its option, open for competitive bid any ASA contract that is within 60 days of its expiration date.

4.3 Applications made pursuant to Section 4.2 shall be made on the approved form which consists of:

4.3.1 The name and address of the person applying for the assignment of an Ambulance Service Area. If a private company is the applicant a list of names of shareholders,

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partners and all other persons with a monetary interest in the company.

4.3.2 The Ambulance Service Area that the person desires to serve and the location from which ambulance services will be provided;

4.3.3 A list of vehicles to be used in providing ambulance services, including the year, make, model, and verification that each vehicle is certified as a basic or advanced life support vehicle by the State of Oregon;

4.3.4 A list of personnel to be used in providing ambulance service and the current Emergency Technician certificate class and number for each person;

4.3.5 Proof of financial stability by providing documentation such as budget documents, business plans, bank statements, tax returns etc., and any other information requested by the Board of Commissioners to establish such financial responsibility and proof of adequate financial resources to fund operations of the ambulance service;

4.3.6 Sufficient additional information to allow the Wasco County ASA Review Committee and the Board of Commissioners to review the application in light of the review criteria established by the Ambulance Service Area Plan, this

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County Ordinance, the Wasco County ASA Review Committee and the Board of Commissioners;

4.3.7 Each application will be reviewed for the applicant's conformity with the requirements of Oregon law for providing ambulance services, the specific criteria of the Wasco County Ambulance Service Area Plan, and the need for efficient and effective ambulance service within the area sought to be served and the adjoining area of the County.

4.4 Assignments of initial Ambulance Service Areas shall be valid from the date of issue for five years. Thereafter, assignments may be renewed for additional terms of five years beginning on January 1 following the year of expiration and subject to the provisions for suspension or revocation as set forth in this Ordinance.

4.5 Not less than 60 days prior to the expiration of the assignment of an Ambulance Service Area, any person desiring the renewal of an assignment or a new assignment of an Ambulance Service Area shall submit an application therefore to the Wasco County Ambulance Service Area Coordinator. The application shall contain the information and be reviewed as provided in Section 4.3 above.

4.5.1 Notice of receipt of applications for assignment to an Ambulance Service Area will be sent via first class mail to Providers of ambulance services in the area sought to be served and all Ambulance Service Areas adjacent thereto.

1 4.6 Any person assigned to an Ambulance Service Area who  
2 wishes to discontinue service shall notify the Board of Commissioners  
3 in writing not less than 180 days before the date that person wishes to  
4 discontinue service.

5  
6 4.6.1 If the Board of Commissioners receives notice, as  
7 provided in this section, that a provider wishes to discontinue  
8 service, the Commission shall, within 30 business days, notify  
9 providers in surrounding ASA's. Applications from other  
10 potential providers shall be received within 60 days of said  
11 notice and shall conform to with the provisions of this  
12 Ordinance.

13  
14 4.6.2 Notice that applications will be accepted pursuant to  
15 Section 4.3 of the Ordinance shall be published at least twice in  
16 a newspaper of general circulation in Wasco County. The  
17 notice shall be published in conjunction with the notifications  
18 required in Section 4.6.1.

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20 4.6.3 Notice of receipt of intent to discontinue service will be  
21 sent, via first class mail, to providers of ambulance services in  
22 the area from which service is to be discontinued and all  
23 Ambulance Service Areas adjacent thereto.

24 Section 5. DUTIES OF AMBULANCE SERVICE PROVIDERS

25 Upon assignment of an Ambulance Service Area, the Provider  
26 providing ambulance services shall:

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5.1 Conduct its operations in compliance with all applicable state and federal laws and regulations, the terms of this Ordinance and the Wasco County Ambulance Service Area Plan;

5.2 Must not refuse to respond or fail to respond to an emergency call for service if an ambulance and personnel are available for service;

5.3 Not respond to a medical emergency outside its assigned Ambulance Service Area except:

5.3.1 When the ambulance service provider assigned to the Ambulance Service Area is unavailable to respond and the provider is requested by the other provider or emergency dispatch to respond; or

5.3.2 When the response is for supplemental assistance or mutual aid.

5.4 Provide written notice to the Wasco County Ambulance Service Area Coordinator of any notice of deficiency, notice of intent to begin administrative proceeding, or claim for damages resulting from the operation of the ambulance. Said notice shall be given by personal service or service by certified mail within seven business days of the date notice is received by the ambulance service provider.

Upon receipt of notification of deficiency affecting the efficient provision of service the Coordinator shall require the provider to provide proof of correction within 10 business days. Said proof shall

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consist of official documentation that the deficiency has been rectified.

If such proof is not received within the identified timeline, the Committee shall forward proof of deficiency to the Board of Commissioners with a recommendation for corrective action.

5.5 Not transfer the assignment of an Ambulance Service Area to another provider without written notice to Wasco County ASA Review Committee and the approval of the Board of Commissioners. Written notice shall include an application by the new Provider for assignment to the Ambulance Service Area in question and will be evaluated as provided for in Section 4.3 of this Ordinance.

5.6 Not voluntarily discontinue service to the assigned Ambulance Service Area without notice to the Wasco County ASA Review Committee and the Board of Commissioners as provided in Section 4.6 of this Ordinance.

5.7 Make records pertaining to ambulance services available for inspection by the County on request.

Section 6. SUSPENSION OR REVOCATION OF ASSIGNMENT

6.1 Upon the recommendation of the Wasco County ASA Review Committee or on its own motion, the Board of Commissioners may suspend or revoke the assignment of an Ambulance Service Area upon a finding that the holder thereof has:

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6.1.1 Violated the provisions of this Ordinance, the Wasco County Ambulance Service Area Plan, or provisions of state or federal laws or regulations; or

6.1.2 Misrepresented material facts or information given in an application for assignment of an Ambulance Service Area or as part of the review of the performance of the service provided.

6.1.3 Fails to maintain adequate financial resources to fund operations.

6.2 In lieu of the suspension or revocation of the assignment of an Ambulance Service Area, the Board of Commissioners may order that the violation be corrected and make the suspension or revocation contingent upon compliance with the order within a time stated therein. Notice of the Board's action shall be provided to the holder of the assignment which shall specify the violation, the action necessary to correct the violation, and the date by which the action must be taken. The holder of the assignment shall notify the Wasco County ASA Review Committee and the Board of Commissioners of the actions taken. If the assigned Provider fails to take corrective action within the time required, the Board of Commissioners shall notify the holder and the ASA Review Committee that the Provider's Ambulance Service Area assignment is either suspended or revoked upon receipt of the notice.

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Section 7. APPEAL

An Ambulance Service Area Provider receiving a notice of assignment, denial, suspension, revocation, or contingent suspension or revocation of an Ambulance Service Area may request a hearing before the Board of Commissioners. This shall be done by filing a written request for hearing within 14 business days of the decision. The request shall set forth the reasons for the hearing and the issues proposed to be reviewed. The Board of Commissioners may make a written finding that prompt implementation of their decision is required due to an immediate hazard to public safety. The Commission shall set a time and place for a hearing which will be de nova on the record or a full de novo hearing, as determined necessary. Within 14 business days after the conclusion of the hearing, the Board of Commissioners shall reaffirm, reverse, or modify the original decision.

Section 8. PENALTIES

Any person who violates any provision of this Ordinance is guilty of a violation. Failure from day to day to comply with the terms of this Ordinance shall be a separate offense for each such day. Failure to comply with any provision of this Ordinance shall be a separate offense for each such provision.

Violations of the provision of this Ordinance are punishable, upon conviction, by a fine of not more than Five Hundred Dollars (\$500) per day per violation.

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Section 9. NUISANCE

In addition to the penalties provided in Section 8, violation of any of the provisions of this Ordinance is declared to be a nuisance and may be regarded as such in all actions, suits, or proceedings. Pursuant to ORS 682.991, this Ordinance may be enforced in a proceeding for equitable relief in the Circuit Court.

Section 10. SEPARABILITY

If any section, subsection, sentence, clause, phrase or portion of this Ordinance is for any reason held invalid or unconstitutional by a Court of competent jurisdiction, such portion shall be deemed a separate, distinct and independent provision and such holdings shall not affect the validity of the remaining portion of this Ordinance.

Section 11. EFFECTIVE DATE

This Ordinance shall take effect on June 5, 2012, upon its adoption.

Regularly passed and adopted by the Board of Commissioners of the County of Wasco, State of Oregon, by a \_\_\_\_\_ to \_\_\_\_\_ vote this 7<sup>th</sup> day of March, 2012.

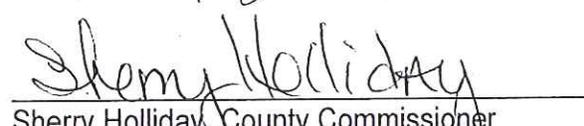
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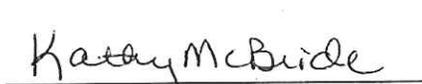
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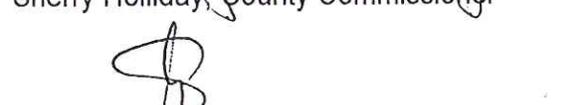
  
Eric J. Nisley, District Attorney

  
Rod L. Runyon, Chairman of Commission

ATTEST:

  
Sherry Holliday, County Commissioner

  
Kathy McBride, Executive Asst.

  
Scott C. Hege, County Commissioner

**B**

**Forms**

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## Wasco County Ambulance Service Area Financial Responsibility Forms

The purpose of this credentialing document is to establish sufficient minimums that applicant shall meet to bid on a Wasco County Ambulance Service Area (ASA). The following information shall be provided (you may insert “supporting document attached” if appropriate):

### A. Organizational Structure

1. Provide a description of the organizational entity to be directly responsible for the performance of services under the non-negotiable contract including any relationships of the organization to parent companies, corporations or municipalities.

[Click here to enter text.](#)

2. Include evidence that the business structure has met all applicable federal, state and/or local requirements.

[Click here to enter text.](#)

### B. Management Structure

1. Include name of liaison person who has complete understanding of the Potential Provider’s applying organization and proposal.

[Click here to enter text.](#)

2. Job description and resumes of key personnel currently representing the service, including: business/operations manager, training officer and supervisors.

[Click here to enter text.](#)

### C. Business Experience

1. Name(s), location(s) and dates of previous ambulance service.

[Click here to enter text.](#)

2. Letters or acknowledgements from governmental authorities (i.e., state, county, or local) that state the service has been in compliance with patient care and its business practices are both sound and fair.

[Click here to enter text.](#)

### D. Existing Capital or Credit to Operate

1. If possible, provide an audited or reviewed operating statement for the last two fiscal years and the most recent balance sheet (12 months).

[Click here to enter text.](#)

2. If startup costs for the ASA are going to be realized during the implementation period of this non-negotiable contract (i.e., new provider or an enlargement of the ASA area), a given amount of existing capital or credit to operate during the time of little or no cash flow shall be provided.

[Click here to enter text.](#)

**E. Description of Vehicles and Equipment Hardware**

1. List description and quantity of items.

[Click here to enter text.](#)

2. Give condition and estimated market value.

[Click here to enter text.](#)

**F. Provide a copy of the Medical Protocols you are presently working under for review by the Wasco County ASA Quality Committee.**

## Proposal Document

The purpose of this proposal document is to determine which proposal is the most practical and would be able to deliver the best quality of service as required by Oregon Law. The following sections are types of requirement-areas that have been established by the Wasco County ASA Plan. Potential providers are required to explain in this document, how their service will meet these requirements for review by the Wasco County ASA Review and Quality Assurance Committees. Their findings shall then be made as recommendations to the Wasco County Board of Commissioners for their consideration. The following areas from the Wasco County ASA Plan are to be addressed for evaluation (you may insert “supporting document attached” if appropriate).

### A. Clinical Sophistication

1. Level of care – whether ALS, ALS/BLS or BLS.

[Click here to enter text.](#)

2. Equipment – types of vehicles and equipment stock lists.

[Click here to enter text.](#)

3. Protocols – showing knowledge and availability of pre-hospital EMS protocols.

[Click here to enter text.](#)

### B. Response Time Standards

1. Location where ambulance(s) will be stationed.

[Click here to enter text.](#)

2. How will be staffed – in house or on-call or a combination.

[Click here to enter text.](#)

3. Percentage of immediate availability.

[Click here to enter text.](#)

### C. Business Practices

1. The management structure – job descriptions and resumes of personnel responsible for the ASA’s contract, including business/operations manager, training officer and supervisors.

[Click here to enter text.](#)

2. Vehicles and equipment hardware – describe quantity and condition of items to be used, maintenance and replacement schedules.

[Click here to enter text.](#)

3. Insurance coverage – whether at or above State and County requirements.

[Click here to enter text.](#)

4. Billing practices – a system that is humane, well documented and easy to audit. This shall include third party, private and public parties, overdue and write-offs.

[Click here to enter text.](#)

5. Wage and benefit program for employees.

[Click here to enter text.](#)

#### **D. Coordination with Emergency Medical Dispatch**

1. Notification with Wasco County Communications of ambulance status.

[Click here to enter text.](#)

2. Radio – communications equipment available.

[Click here to enter text.](#)

#### **E. Continuing Education**

1. Continuing education programs that meet or exceed State certification.

[Click here to enter text.](#)

2. Process for the recognition of quality of care problems and the educational procedure to correct those problems.

[Click here to enter text.](#)

3. Cooperation needed with training facilities to provide internship “ride-along” program for EMT students.

[Click here to enter text.](#)

#### **F. Quality Assurance**

1. Procedures to provide the Wasco County Quality Assurance Committee the necessary data for case reviews, screens and investigations as outlined under Quality Assurance section of the Wasco County ASA Plan.

[Click here to enter text.](#)

2. Describe the procedures for cooperation between your management and the Wasco County ASA Committees.

[Click here to enter text.](#)

3. Describe procedures for internal Quality Assurance Committee for internal problem resolution as outlined in the Wasco County ASA Plan.

[Click here to enter text.](#)

**G. Mutual Aid**

Procedures for coordination to include:

1. Require mutual aid document with other ASA providers for Wasco County.

[Click here to enter text.](#)

2. Standbys.

[Click here to enter text.](#)

3. Use of First Responders in the ASA Area.

[Click here to enter text.](#)

**H. Disaster Coordination**

Procedures to meet disaster or mass casualty are described in the Wasco County ASA Plan and shall be followed as outlined.

**I. Describe the Safety Net**

Process to assure against interruption of service should any of the following occur:

1. Decreased personnel levels.

[Click here to enter text.](#)

2. Financial failure.

[Click here to enter text.](#)

3. Revocation of contract or fines due to noncompliance as outlined in the Wasco county ASA Plan.

[Click here to enter text.](#)

**J. Total Proposed Cost**

[\\$Click here to enter text.](#)

**Total Bid Rate per Ambulance**  
(Attach bid worksheets)

[\\$Click here to enter text.](#)

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## Bid Work Sheet

### COSTS

This worksheet has and is not limited to, these items for use in determining the bidder's cost to provider service.

Item	Per Year
1. <b>Salaries and Benefits</b> Office, Administration, Technician (Ambulance), Dispatch, Maintenance, Clerical, Training	\$ <a href="#">Click here to enter text.</a>
2. <b>Office/Station(s)</b> Rental, Lease, Mortgage	\$ <a href="#">Click here to enter text.</a>
3. <b>Taxes</b> Property, Payroll, Income	\$ <a href="#">Click here to enter text.</a>
4. <b>Utilities</b>	\$ <a href="#">Click here to enter text.</a>
5. <b>Office Supplies and Postage</b>	\$ <a href="#">Click here to enter text.</a>
6. <b>Professional Services</b> Accounting, Legal, Banking	\$ <a href="#">Click here to enter text.</a>
7. <b>Vehicles and Equipment Hardware</b> Payments, Replacement Schedules	\$ <a href="#">Click here to enter text.</a>
8. <b>Medical Supplies Software</b>	\$ <a href="#">Click here to enter text.</a>
9. <b>Equipment Maintenance</b>	\$ <a href="#">Click here to enter text.</a>
10. <b>Gas, Oil and Parts</b>	\$ <a href="#">Click here to enter text.</a>
11. <b>Licenses</b>	\$ <a href="#">Click here to enter text.</a>
<b>TOTAL BID COST</b>	\$ <a href="#">Click here to enter text.</a>

**Bid Work Sheet**

**RATES**

This worksheet provides a method of review for the Wasco County ASA Review Committee for determining a bidders rate(s) to provide service.

Item	Per Year
Costs per ambulance	\$ <a href="#">Click here to enter text.</a>
X number of ambulances <a href="#">Click here to enter text.</a> = Total Bid Cost	\$ <a href="#">Click here to enter text.</a>
Number of transports	<a href="#">Click here to enter text.</a>
Collection Rate	<a href="#">Click here to enter text.</a>
Subsidization (if applicable)	\$ <a href="#">Click here to enter text.</a>
Miscellaneous sales/rentals	\$ <a href="#">Click here to enter text.</a>
Subscription program (if active)	\$ <a href="#">Click here to enter text.</a>
Miscellaneous fees for service	\$ <a href="#">Click here to enter text.</a>
<b>TOTAL BID RATE</b>	\$ <a href="#">Click here to enter text.</a>
<b>UNIT COST (PER AMBULANCE)</b>	\$ <a href="#">Click here to enter text.</a>

**FEE STRUCTURE**

The fee structure may also be shown in one of the following ways for cost effective review considerations by the Wasco County ASA Review Committee:

Item	Per Year
Flat Rate for all transports (ALS/BLS)	\$ <a href="#">Click here to enter text.</a>
Flat rate for BLS or ALS	\$ <a href="#">Click here to enter text.</a> \$ <a href="#">Click here to enter text.</a>
Base rate with additional charge for all transports (ALS/BLS)	\$ <a href="#">Click here to enter text.</a>
Base rates with additional charges for BLS/ALS	\$ <a href="#">Click here to enter text.</a>

**Instructions for Completing the  
Wasco County ASA Application Form  
Application to Provide Ambulance Service  
in Wasco County, Oregon**

This application shall be used by all applicants who are applying to provide ambulance services in an official designated Ambulance Service Area (ASA) in Wasco County.

**Please indicate if this is an initial or renewal application:**

Initial                       Renewal

All applications shall be submitted by first-class mail addressed to:

Wasco County Ambulance Service Area Coordinator  
Wasco County Board of Commissioners  
511 Washington Street  
The Dalles, Oregon 97058.

Coded: "ASA APPLICATION"

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**Wasco County ASA Application Form  
Application to Provide Ambulance Service  
in Wasco County, Oregon**

1. Ambulance Service Name: [Click here to enter text.](#)
2. Name of Owner(s): [Click here to enter text.](#)
3. If a Corporation, Legal Name: [Click here to enter text.](#)

Officers and Titles: [Click here to enter text.](#)

4. Address of Owner or Corporation:

Street: [Click here to enter text.](#) Box: [Click here to enter text.](#)

City: [Click here to enter text.](#) State: [Click here to enter text.](#)

Zip: [Click here to enter text.](#) Phone: [Click here to enter text.](#)

5. What Ambulance Service Area(s) in Wasco County do you propose to provide ambulance service in? If the area you propose to provide service in does not cover an entire official designated ASA, you must be SPECIFIC in describing the area you propose to serve. *Note: Legal descriptions of Ambulance Service areas are available in the Wasco County Ambulance Service Plan. See attached maps.*

ASA-1

Applying to service entire area?  Yes  No

If no, please describe proposed service area: [Click here to enter text.](#)

ASA-2

Applying to service entire area?  Yes  No

If no, please describe proposed service area: [Click here to enter text.](#)

ASA-3

Applying to service entire area?  Yes  No

If no, please describe proposed service area: [Click here to enter text.](#)

ASA-4

Applying to service entire area?  Yes  No  
If no, please describe proposed service area: [Click here to enter text.](#)

ASA-5

Applying to service entire area?  Yes  No  
If no, please describe proposed service area: [Click here to enter text.](#)

ASA-6

Applying to service entire area?  Yes  No  
If no, please describe proposed service area: [Click here to enter text.](#)

ASA-7

Applying to service entire area?  Yes  No  
If no, please describe proposed service area: [Click here to enter text.](#)

ASA-8

Applying to service entire area?  Yes  No  
If no, please describe proposed service area: [Click here to enter text.](#)

6. Location(s) ambulance(s) will be based at:

Address: [Click here to enter text.](#) City/Town: [Click here to enter text.](#)

Address: [Click here to enter text.](#) City/Town: [Click here to enter text.](#)

Address: [Click here to enter text.](#) City/Town: [Click here to enter text.](#)

7. Ambulance Specifications:

Year: [Click here to enter text.](#) Make: [Click here to enter text.](#) Model: [Click here to enter text.](#)  
Certified with the State of Oregon as:  BLS Vehicle  ALS Vehicle

Year: [Click here to enter text.](#) Make: [Click here to enter text.](#) Model: [Click here to enter text.](#)  
Certified with the State of Oregon as:  BLS Vehicle  ALS Vehicle

Year: [Click here to enter text.](#) Make: [Click here to enter text.](#) Model: [Click here to enter text.](#)  
Certified with the State of Oregon as:  BLS Vehicle  ALS Vehicle

Year: [Click here to enter text.](#) Make: [Click here to enter text.](#) Model: [Click here to enter text.](#)  
Certified with the State of Oregon as:  BLS Vehicle  ALS Vehicle

Year: [Click here to enter text.](#) Make: [Click here to enter text.](#) Model: [Click here to enter text.](#)  
 Certified with the State of Oregon as:  BLS Vehicle  ALS Vehicle

8. Are all ambulances you propose to use licensed and certified by the Oregon State Health Division?  Yes  No

9. Are all emergency medical technicians who will staff your ambulances certified as Emergency medical Technicians (EMTs) by the Oregon State Health Division?

Yes  No

10. Please list the total number of first response personnel, drivers and certified emergency medical technicians you plan to propose to back and staff your ambulances with to carry out your service area operations?

First Responders: [Click here to enter text.](#) Level: [Click here to enter text.](#)

Certified Drivers: [Click here to enter text.](#)

EMT B: [Click here to enter text.](#) Certification No.: [Click here to enter text.](#)

EMT I: [Click here to enter text.](#) Certification No.: [Click here to enter text.](#)

EMT P: [Click here to enter text.](#) Certification No.: [Click here to enter text.](#)

Other: [Click here to enter text.](#)

*Please attach a list of all personnel to be used in providing ambulance service and the current Emergency Technician certificate class and number for each person.*

11. Who is your Physician Advisor?

Name: [Click here to enter text.](#) MD:  DO:

Address: [Click here to enter text.](#) City: [Click here to enter text.](#)

State: [Click here to enter text.](#) Zip Code: [Click here to enter text.](#)

Phone Access – Days: [Click here to enter text.](#) Night: [Click here to enter text.](#)

Is Physician Advisor licensed by the Oregon State Board of Medical Examiners?

Yes  No

12. You must provide proof of financial stability to meet the fiscal requirements to operate an ambulance service in Wasco County. Explain below how you meet these requirements

(please attach supporting documents including budget document, business plan, bank statements, etc): [Click here to enter text.](#)

13. You must provide proof of financial liability to operate an ambulance in Wasco County. Explain how you will provide this requirement:

Liability Insurance:  Yes  No

Malpractice Insurance:  Yes  No

Bonding:  Yes  No

Other: [Click here to enter text.](#)

Please name underwriters with address and amount of coverage (you may attach supporting documents): [Click here to enter text.](#)

14. Are you currently providing ambulance service in another ASA in Oregon?

Yes  No

If yes, describe: [Click here to enter text.](#)

15. Are you currently providing an ambulance service in one or more other states?

Yes  No

If yes, describe: [Click here to enter text.](#)

16. May we contact for reference purposes the municipalities or political jurisdictions you are currently providing ambulance service in?  Yes  No

If the reason is no, give reason why: [Click here to enter text.](#)

17. Have you ever been required to discontinue operating an ambulance service in Oregon or another state?  Yes  No

18. Are you familiar with the Wasco County Ambulance Service Ordinance?

Yes  No

19. It will be understood that a legal ambulance will be operated at all times when in Wasco County with a minimum of a driver and required EMT(s) in company of the ambulance at point of dispatch:  Yes  No

20. Do you have a present, mutual aid agreement with adjacent ambulance service providers?

Yes       No

If the answer is yes, please attach copies of these agreements.

If the answer is no, do you have plans to obtain these documents? Explain: [Click here to enter text.](#)

21. Use this space for any other information you want reviewed in your application: [Click here to enter text.](#)

22. Signature of Applicant: \_\_\_\_\_

Official Title: \_\_\_\_\_

Date: \_\_\_\_\_

23. Requested Attachments: [Click here to enter text.](#)

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# C

## Provider Information

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**ASA-1 Mosier Area**

Hood River Fire Department  
1785 Meyer Parkway  
Hood River, OR 97031  
(541) 386-3939  
Bob Francis, City Manager  
Devon Wells, Fire Chief  
Peter Mackwell, Assistant Fire Chief

**ASA-2 The Dalles Area**

Mid-Columbia Fire & Rescue  
1400 W. 8th Street  
The Dalles, OR 97058  
(541) 296-9445  
Robert Palmer, Fire Chief

**ASA-3 Dufur Area**

Dufur Volunteer Ambulance  
c/o City of Dufur  
175 NE 3rd  
Dufur, OR 97021  
(541) 467-2349  
  
John Frakes, President & Fire Chief  
Larry Clark, Director Emergency Services

**ASA-4 Maupin Area**

Southern Wasco County Ambulance Service, Inc.  
408 Deschutes  
Maupin, OR 97037  
(541) 395-2571  
Sherry Holliday, Secretary-Treasurer/Manager

**ASA-5 South County Area**

Jefferson County Emergency Medical Services District  
360 SW Culver Highway  
Madras, OR 97741  
(541) 475-7476  
Don Heckathorn, District Chief

**ASA-6 John Day Recreation Area**

City of Fossil Volunteer Ambulance  
c/o City of Fossil  
401 Main Street  
Fossil, OR 97830  
(541) 763-2698  
Carol MacInnes, Ambulance Coordinator

**ASA-7 Southwest County Area**

Southern Wasco County Ambulance Service, Inc.  
408 Deschutes  
Maupin, OR 97037  
(541) 395-2571  
Sherry Holliday, Secretary-Treasurer/Manager

**ASA-8 Wamic/Pine Hollow Area**

Wamic Rural Fire Protection District

11 S. County Road

Tygh Valley, OR 97063

(541) 544-2338

William Aarnio, Chairman

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## **Mutual Aid Agreements**

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TO BE DEVELOPED BY THE QUALITY REVIEW AND ASSURANCE COMMITTEE

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**E**

**Maps**

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**INDEX OF MAPS**

1. Wasco County Ambulance Service Areas
2. Wasco County Fire Districts
3. Wasco County Ambulance Service Area 1
4. City of Mosier
5. Wasco County Ambulance Service Area 2
6. City of The Dalles
7. Wasco County Ambulance Service Area 3
8. City of Dufur
9. Wasco County Ambulance Service Area 4
10. City of Maupin
11. City of Shaniko
12. Wasco County Ambulance Service Area 5
13. City of Antelope
14. Wasco County Ambulance Service Area 6
15. Wasco County Ambulance Service Area 7
16. Wasco County Ambulance Service Area 8

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## **Response Times**

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TO BE DEVELOPED BY THE QUALITY REVIEW AND ASSURANCE COMMITTEE

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