**Goal** ~ A pro-active, collaborative, problem solving venue for families who are "falling through the cracks"; in order to promote familial success and prevent further and more severe engagement with the 'system.'

## COMMUNITY SUPPORT NETWORK

The heart of this approach is based on a community protocol which identifies both:

- **A system** for engaging families and agencies, as well as
- **A process** that embodies dignity, confidentiality and the sharing of information to increase efficiency and effectiveness for empowering families.

## THE SYSTEM

A family is identified through an agency or organization in the network (community partner). The partner identifies an internal coordinator to initiate the referral process

The community partner completes the referral form with the family and submits it to the Wasco County Commission on Children & Families (WCCCF)

WCCCF will invite and convene the appropriate community partners (as well as any support folks identified by the family) for a family team meeting.

WCCCF will:
- Convene & Facilitate the meeting
- Sends invite to family & partners

The Referring Community partner will:
- Ensures family gets to meeting
- Advocates with the family at meeting

The Community Support Network meets and utilizes the identified facilitation model .

A plan for support is developed and a support and follow-up plan and liaison is identified.

Further evaluation and follow up may included: survey, phone call, and system review at a later network meeting.

### THIS PROCESS INCLUDES:

- **Community Partners Network:** organizations, agencies participating in the network.
- **Community Support Network Referral** Provides a snapshot view of the needs and wants of the family. *It serves as the platform for the network meeting.*
- **Criteria for Referring a Family:** *"We know who they are..."* For now, Community Partners are responsible for determining referrals. Families who might be referred have exhausted the resources of the referring partner, demonstrate need many levels of support, and finally, the referring agency has attempted to support the family and is not able to do so without the network.
- **Evidence Based Facilitation Model:** Principles and practices for Child & Family Team Meetings.

Community Support Network